



IDATB Patient Telemedicine Account Setup

Below are the patient registration steps for getting signed up for our telemedicine vendor. They have made this process as easy as possible and you will be set up and ready to go in no time!

Tip: Please make sure our office has the most up to date cell phone and email address on file
Just follow these simple steps below:

1. Approximately 15-30 minutes after you are scheduled for your initial appointment, you will receive an email and text message notification for your appointment. This will include the date and time of your appointment, as well as the provider you will be seeing. *If you do not receive the email please first check your spam folder. *The email will come from support@chironhealth.com*

You get to pick how you would like to join

Your video visit with Dr. Taylor is scheduled for Thursday, October 25th at 4:00 PM CDT. Get free app here: http://patients.chironhealth.com/confirm?data=eJxj4ahmt-lpLU4tis9MyWTeIvVSjixoCA_M68kNzWvBCz4z4IJAP37Dao%7C3e76812e5801912f0b452d5fetc75af543346013

Text



Email



Welcome to Chiron Telem Care Video Visits!

You are scheduled for a video visit appointment with Dr. Taylor on *Thursday, October 25th at 4:00 PM CDT*.

Confirm your email address to get started.

[Confirm Email Address >>](#)

Video visits are easy and convenient. Less time in the doctor's office means more time back in your day. Skip the drive, see your doctor over video!

We hope you have a great video visit!

Chiron Telem Care


P.S. If you have any questions, feel free to reply directly to this email.



2. Once you create your password, you will then need to provide some additional information to set up your account. Once you complete these required fields, you will then need to save and continue.



Photo



Upload a photo of yourself so your doctor can recognize you!
A square photo of your face works best.

First Name: Chiron

Last Name: Test

Date of birth: 06/13/2000

Phone number: 555-555-5555

Choose a password:

Confirm password:

[Save and continue](#)

3. The next step will be to set up your insurance so we can run eligibility. We use an integrated EMR with the telemedicine platform, so this information will automatically pull over, and you will simply need to verify and update this information as needed. Once completed, you will need to save and continue.



Please add the insurance plan that you'd like to use for your telemedicine follow-up visit. If you prefer not to use insurance, please select the self-pay option and the practice will bill you directly.

Add New Insurance Plan

Insurance Company: Blue Cross Blue Shield of Hawaii (HMSA)

Member number: 123456

Date of birth: 06/13/2001

First Name: Chiron

Last Name: Test

Relationship to subscriber: Self

[Go back](#) [Save and continue](#)

If you prefer not to use insurance, [click here](#) for **self-pay** and the practice will bill you directly.



4. The last steps to finalize your account will be to run through our quick technical check. This will check to make sure your audio and video work correctly prior to your appointment.



Will you be using this computer and internet connection for your upcoming appointment?

No

Yes

5. You are all set!



You're all set. Enjoy your appointment!

[View appointments](#)